Dell[™] E177FP Flat Panel Monitor User's Guide

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Notes, Notices, and Cautions

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, notices, and cautions, and they are used as follows:

MOTE: A NOTE indicates important information that helps you make better use of your computer.

S NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

CAUTION: A CAUTION indicates the potential for property damage, personal injury, or death.

Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the caution is mandated by regulatory authority.

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October 2006 Rev. A00

About Your Monitor Dell™ E177FP Flat Panel Monitor User's Guide

Eront View

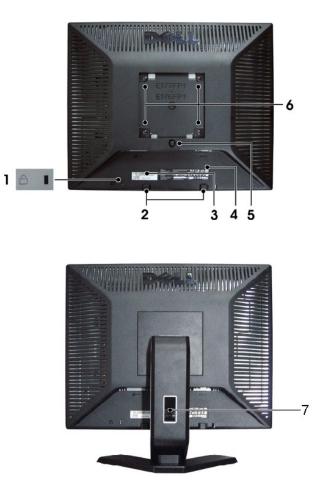
- Back View
- Side View
- Bottom View
- Monitor Specifications
- Caring for your Monitor

Front View



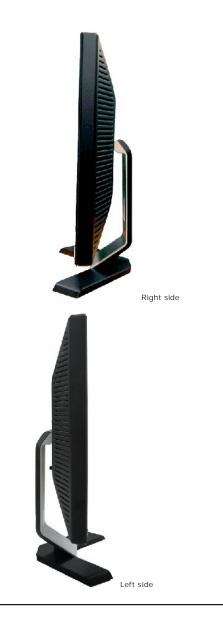
- 1 Menu selection button
- 2 Brightness Contrast / Down(-) button
- 3 Auto-Adjust / Up(+) button
- 4 Power button On/Off button with indicator

Back View



- 1 Security lock slot Attach a lock to secure your monitor.
- 2 Dell Soundbar mounting brackets Attach the optional Dell Soundbar.
- 3 Barcode serial number label Refer to this label if you need to contact Dell for technical support.
- 4 Regulatory rating label List the regulatory approvals.
- 5 Stand removal button Press to release the stand.
- 6 VESA mounting holes (100mm behind attached stand) Use to mount monitor.
- 7 Cable holder Help organize cables by passing them through the holder.

Side View



Bottom View



- 1 AC power cord connector
- 2 VGA connector

Monitor Specifications

General

Model number

Flat Panel

Active matrix - TFT LCD Screen type Screen dimensions 17 inches (17-inch diagonal viewable image size) Preset display area: Horizontal 337.9 mm (13.3 inches) 270.3 mm (10.6 inches) Vertical 0.264 mm x 0.264 mm Pixel pitch Viewing angle 120° (vertical) typ, 140° (horizontal) typ Viewing angle Luminance output 300 cd/m ²(typ) Contrast ratio 500:1 (typ) Anti-glare with hard-coating 3H Faceplate coating Backlight 4 CCFLs backlight Response Time 8 ms typical (Black to White) Resolution

E177FP

Horizontal scan range	30 kHz to 81 kHz (automatic)
Vertical scan range	56 Hz to 76 Hz
Optimal preset resolution	1280 x 1024 at 60 Hz
Highest preset resolution	1280 x 1024 at 75 Hz

Preset Display Modes

The following table lists the preset modes for which Dell guarantees image size and centering:

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VGA, 720 x 400	31.5	70.1	28.3	-/+
VGA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+

Electrical

Video input signals Synchronization input signals

AC input voltage / frequency / current Inrush current

Physical Characteristics

Signal cable type

Analog RGB: 0.7 Volts +/-5%, **75** ohm input impedance separate horizontal and vertical, 3.3V Cmos or 5V TTL level, positive or negative sync. 100 to 240 VAC / 50-60 Hz / 1.5A (RMS) Max. 110V: 30A (Max.) 220V: 60A (Max.)

D-sub: Detachable, Analog, 15pin, blue connector, attached to the monitor

Dimensions (with stand):	
Height	389.66 mm (15.34 inches)
Width	374.7 mm (14.75 inches)
Depth	<136.7 mm (5.38 inches)
Weight	
Monitor (Stand and Head)	4.85kg (10.67 lb)
Monitor Flat panel only (VESA Mode)	4.0 kg (8.8 lb)
Weight with packaging	6.0 kg (13.2 lb)

Environmental

Temperature:	
Operating	5° to 35°C (41° to 95°F)
Nonoperating	-20° to 60°C(-4° to 140°F)
Humidity:	
Operating	10% to 80% (noncondensing)
Nonoperating	5% to 90% (noncondensing)
Altitude:	
Operating	3,657.6 m (12,000 ft) max
Nonoperating	12,192 m (40,000 ft) max

Power Management Modes

If you have VESA's DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'. If input from keyboard, mouse or other input devices is detected by the computer, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

-1

		Power N	lanageme	ent Definition		
VESA's Mode	Video	H-sync	V-sync	Power Used	Power Saving	LED color
ON	Active	Yes	Yes	maximum 40W typical 34W	0%	Green
Power Saving	Blanked	No	Yes	<=2W	>80%	Amber
	Blanked	Yes	No	<=2W	>80%	Amber
	Blanked	No	No	<=2W	>80%	Amber
Switch Off	Blanked			<=1W	>80%	Off

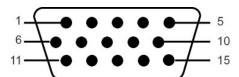
NOTE: The OSD will only function in the normal operation mode. Otherwise one of the following messages will appear depending upon the selected input.

Analog Input
In Power Save Mode
Press computer power button
or any key on keyboard or move mouse

Activate the computer and the monitor to gain access to the OSD.

Pin Assignments

VGA Connector



The following table shows pin assignments in the VGA connector:

Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V/3.3V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings, if desired.

Caring for your Monitor

AUTION: Read and follow the <u>Safety Instruction</u> before cleaning the monitor

CAUTION: Before cleaning the monitor, unplug the monitor from the electrical outlet.

- To clean your antistatic screen, slightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air. Use a slightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics. If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor. Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor. To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use. 1
- 1

Appendix

Dell™ E177FP Flat Panel Monitor User's Guide

- FCC Notice (U.S. Only)
- CAUTION: Safety Instruction
- Contacting Dell
- Your Monitor Set-up Guide
- Product Information Guide

FCC Notice (U.S. Only)

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

- 1 This device may not cause harmful interference
- 2 This device must accept any interference received, including interference that may cause undesired operation.

LNOTICE: The FCC regulations provide that changes or modifications not expressly approved by Dell Inc. could void your authority to operate this equipment.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna. Relocate the system with respect to the receiver.
- Move the system away from the receiver. Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- 1 Product name: E177FP
- 1 Model number: F177FPf
- 1 Company name:

Dell Inc Worldwide Regulatory Compliance & Environmental Affairs One Dell Way Round Rock, TX 78682 USA 512-338-4400

CAUTION: Safety Instruction

CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards. O

Read and follow these instructions when connecting and using your computer monitor:

- To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:

 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60
 - hertz (Hz)), and Taiwan.
 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.

 - Always be sure that your monitor is electrically rated to operate with the AC power available in your location

NOTE: This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltag defined in the "Electrical Specifications" section.

- Do not store or use the LCD monitor in locations that are exposed to heat, direct sunlight, or extreme cold
- Avoid moving the LCD monitor between locations with large temperature differences. Do not subject the LCD monitor to severe vibration or high impact conditions. For example, do not place the LCD monitor inside a car trunk

- Do not store or use the LCD monitor in locations exposed to high humidity or dusty environment. Do not store or use the LCD monitor in locations exposed to high humidity or dusty environment. Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock. To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case
- Never use your monitor if the power cable has been damaged. Do not allow anything to rest on the power cable. Keep the power cable away from where people could trip over it.
- Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket. Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.

- Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway. Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first. Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply. Locate your monitor near an easily accessible electric outlet. If your monitor does not operate normally in particular, if there are any unusual sounds or smells coming from it unplug it immediately and contact an authorized dealer or service center.
- Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel. 1
- High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources 1 In the period of heat. Unplug the monitor when it is going to be left unused for an extended period of time. Unplug your monitor from the electric outlet before any service is performed. Hg Lamp(s) inside this product contains mercury and must be recycled or disposed of according to local, state or federal laws. For more information, Go
- Or contact the electronic industries alliance: http://www.eiae.org for more information.

Contacting Dell

To contact Dell electronically, you can access the following websites:

- 1 www.dell.com
- 1 support.dell.com (support)

For specific web addresses for your country, find the appropriate country section in the table below.

NOTE: Toll-free numbers are for use within the country for which they are listed.

NOTE: In certain countries, support specific to Dell XPSTM portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

MOTE:The contact information provided was deemed correct at the time that this document went to print and issubject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Anguilla	Website: www.dell.com.ai	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-335-0031
Antigua and Barbuda	Website: www.dell.com.ag	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-805-5924
Aomen	Technical Support (Dell [™] Dimension [™] , Dell Inspiron [™] , Dell OptiPlex [™] , Dell Latitude [™] , and Dell Precision [™]) Technical Support (servers and storage)	0800-105 0800-105
Argentina (Buenos Aires)	Website: www.dell.com.ar	
	E-mail: la-techsupport@dell.com	
International Access Code: 00	E-mail for desktop and portable computers: la-techsupport@dell.com	
Country Code: 54	E-mail for servers and EMC® storage products: la enterprise@dell.com	
City Code: 11	Customer Care	toll-free: 0-800-444-0730
	Technical Support	toll-free: 0-800-444-0733
	Technical Support Services	toll-free: 0-800-444-0724
	Sales	0-810-444-3355
Aruba	Website: www.dell.com.aw	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-1578
Australia (Sydney)	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
International Access Code: 0011	Technical Support (XPS)	toll-free: 1300 790 877
Country Code: 61	General Support	13DELL-133355
City Code: 2		
Austria (Vienna)	Website: support.euro.dell.com	
International Assess Code: CCC	E-mail: tech_support_central_europe@dell.com	
International Access Code: 900	Home/Small Business Sales	0820 240 530 00
Country Code: 43	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
City Code: 1	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Support for XPS	0820 240 530 81

	Home/Small Business Support for all other Dell computers	0820 240 530 17
	Preferred Accounts/Corporate Support	0820 240 530 17
	Switchboard	0820 240 530 00
3ahamas	Website: www.dell.com.bs	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-874-3038
	Website: www.dell.com/bb	
	E-mail: la-techsupport@dell.com	
Barbados	General Support	1-800-534-3142
Belgium (Brussels)	Website: support.euro.dell.com	
	Tech Support for XPS	02 481 92 96
nternational Access Code: 00	Tech Support for all other Dell computers	02 481 92 88
Country Code: 32	Tech Support Fax	02 481 92 95
	Customer Care	02 713 15 65
City Code: 2	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
Bermuda	Website: www.dell.com/bm	
	E-mail: la-techsupport@dell.com	J
	General Support	1-877-890-0751
olivia	Website: www.dell.com/bo	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 800-10-0238
razil	Website: www.dell.com/br	
		1
nternational Access Code: 00	E-mail: BR-TechSupport@dell.com	
	Customer Support, Tech Support	0800 90 3355
ountry Code: 55	Technical Support Fax	51 2104 5470
	Customer Care Fax	51 2104 5480
City Code: 51	Sales	0800 722 3498
British Virgin Islands		toll-free: 1-866-278-6820
	General Support	1
Brunei	Technical Support (Penang, Malaysia)	604 633 4966
and the first of t	Customer Care (Penang, Malaysia)	604 633 4888
Country Code: 673	Transaction Sales (Penang, Malaysia)	604 633 4955
Canada (North York, Ontario)	Online Order Status: www.dell.ca/ostatus	
,	Website: support.ca.dell.com	
nternational Access Code: 011		t-ll fr 1 000 247 02/2
	AutoTech (automated Hardware and Warranty Support)	toll-free: 1-800-247-9362
	Customer Service (Home/Home Office)	toll-free: 1-800-847-4096
	Customer Service (small/med./large business, government)	toll-free: 1-800-387-5757
	Customer Service (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (XPS)	toll-free: 1-866-398-8977
	Hardware Warranty Phone Support (Home/HomeOffice)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support(small/med./large business, government)	toll-free: 1-800-387-5757
	Hardware Warranty Phone Support (printers,projectors, televisions, handhelds, digital jukebox,and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll free: 1 200 207 5753
		toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
ayman Islands	E-mail: la-techsupport@dell.com	
	General Support	1-877-262-5415
hile (Santiago)	Website: www.dell.com/cl	
ountry Code: 56	E-mail: la-techsupport@dell.com	
City Code: 2	Sales and Customer Support	toll-free: 1230-020-4823
China (Xiamen)	Technical Support website: support.dell.com.cn	1230-020-4623
	Technical Support E-mail: support.dell.com.cn	
country Code: 86	Customer Care E-mail: customer_cn@dell.com	
	Technical Support Fax	592 818 1350
ity Code: 592	Technical Support (XPS)	toll-free: 800 858 0540
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2968
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
		toll-free: 800 858 2920
	Technical Support (projectors PDAs switches routers and so op)	
	Technical Support (projectors, PDAs, switches, routers, and so on)	
	Technical Support (printers)	toll-free: 800 858 2311
	Technical Support (printers) Customer Care	toll-free: 800 858 2311 toll-free: 800 858 2060
	Technical Support (printers)	toll-free: 800 858 2311
	Technical Support (printers) Customer Care	toll-free: 800 858 2311 toll-free: 800 858 2060
	Technical Support (printers) Customer Care Customer Care Fax	toll-free: 800 858 2311 toll-free: 800 858 2060 592 818 1308

	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628
	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: www.dell.com/cl	
colonibla	E-mail: la-techsupport@dell.com	
0t- Bi	General Support	01-800-915-4755
Costa Rica	Website: www.dell.com/cr	
	E-mail: la-techsupport@dell.com	
· · ·	General Support	0800-012-0231
Czech Republic (Prague)	Website: support.euro.dell.com	
nternational Access Code: 00	E-mail: czech_dell@dell.com	
International Access Code: 00	Technical Support	22537 2727
Country Code: 420	Customer Care	22537 2707
	Fax	22537 2714
	Technical Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen)	Website: support.euro.dell.com	
	Technical Support for XPS	7010 0074
nternational Access Code: 00	Technical Support for all other Dell computers	7023 0182
Country Code: 45	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	Website: www.dell.com/dm	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: www.dell.com/do	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-156-1588
Ecuador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
		toll from 000 110 977 655 2255
	General Support (calling from Quito)	toll-free: 999-119-877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119-877-655-3
El Salvador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support	800-6132
Finland (Helsinki)	Website: support.euro.dell.com	
	E-mail: fi_support@dell.com	
nternational Access Code: 990	Technical Support	0207 533 555
Country Code: 259	Customer Care	0207 533 538
Country Code: 358	Switchboard	0207 533 533
City Code: 9	Sales under 500 employees	0207 533 540
	Fax	0207 533 540
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
rance (Paris) (Montpellier)	Website: support.euro.dell.com	
nternational Access Code: 00	Home and Small Business	
Hational Access COde. OU	Technical Support for XPS	0825 387 129
Country Code: 33	Technical Support for all other Dell computers	0825 387 270
-	Customer Care	0825 823 833
City Codes: (1) (4)	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
	Fax	01 55 94 71 01
	Website: support.euro.dell.com	

International Access Code: 00		
	Technical Support for XPS	069 9792-7222
Country Code: 49	Technical Support for all other Dell computers	069 9792-7200 0180-5-224400
City Code: 69	Home/Small Business Customer Care Global Segment Customer Care	069 9792-7320
city code. 07	Preferred Accounts Customer Care	069 9792-7320
	Large Accounts Customer Care	069 9792-7320
	Public Accounts Customer Care	069 9792-7320
	Switchboard	069 9792-7000
Greece	Website: support.euro.dell.com	007 7772-7000
Greece	Technical Support	00800-44 14 95 18
International Access Code: 00	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
Country Code: 30	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
Guatemala	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
Guyana	E-mail: la-techsupport@dell.com	
-	General Support	toll-free: 1-877-270-4609
Hong Kong	Website: support.ap.dell.com	
	Technical Support E-mail: support.dell.com.cn	
International Access Code: 001	Technical Support (XPS)	00852-3416 6923
Country Code: 852	Technical Support (Dimension and Inspiron)	00852-2969 3188
country code. 652	Technical Support (OptiPlex, Latitude, and Dell	
	Precision)	00852-2969 3191
	Technical Support (servers and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches,	00852-3416 0906
	routers, and so on)	
	Customer Care	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
Lastia	Home and Small Business Division	00852-2969 3105
India	Website: support.ap.dell.com	
	E-mail: india_support_desktop@dell.com	
	india_support_notebook@dell.com india_support_Server@dell.com	
	Technical Support (XPS computers)	0802 506 8033
		or toll-free: 1800 425 2066
	Technical Support(portables, desktops, servers, and	1600 33 8045
	storage)	
		and 1600 44 8046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046
Ireland (Cherrywood)	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	
International Access Code: 00	Sales	
Country Code: 353	Ireland Sales	01 204 4444
-	Dell Outlet	1850 200 778
City Code: 1	Online Ordering HelpDesk	1850 200 778
	Customer Care	
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	Corporate Customer Care	1850 200 982
	Technical Support	
	Technical Support for XPS computers only	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	General	
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
	Corporate Customer Care(dial within U.K. only)	0870 907 4499
	U.K. Sales (dial within U.K. only)	0870 907 4000
Italy (Milan)	Website: support.euro.dell.com	
International Ascess Order CO	Home and Small Business	
International Access Code: 00	Technical Support	02 577 826 90
Country Code: 39	Customer Care	02 696 821 14
	Fax	02 696 821 13
		02 090 021 13

	Corporate	
	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
	E-mail: la-techsupport@dell.com	
lamaica	General Support (dial from within Jamaica only)	1-800-440-9205
lapan (Kawasaki)	Website: support.jp.dell.com	
	Technical Support (XPS)	toll-free: 0120-937-786
nternational Access Code: 001	Technical Support outside of Japan (XPS)	044-520-1235
	XPS Customer Care (if ordered items are missing or	044 520 1233
Country Code: 81	have been damaged during shipment)	044-556-4240
	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
City Code: 44	Technical Support (Jimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	
		toll-free: 0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude) Technical Support (Dell PowerApp™, Dell PowerEdge™, Dell PowerConnect™, and Dell PowerVault™)	81-44-556-3894 toll-free: 0120-198-498
	Technical Support outside of Japan (PowerApp, PowerEdge, PowerConnect, and PowerVault)	81-44-556-4162
		toll from 0120 021 600
	Technical Support (projectors, PDAs, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan (projectors, PDAs, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Status Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-5963
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
(orea (Seoul)	E-mail: krsupport@dell.com	
	Support	toll-free: 080-200-3800
nternational Access Code: 001		
	Technical Support (XPS)	toll-free: 080-999-0283
Country Code: 82	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
	Sales	toll-free: 080-200-3600
City Code: 2	Fax	2194-6202
	Switchboard	2194-6000
atin America	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
		512 728-4600
	SolocEax (Austin Toxas LLS A.)	
	SalesFax (Austin, Texas, U.S.A.)	or 512 728-3772
uxembourg	SalesFax (Austin, Texas, U.S.A.) Website: support.euro.dell.com	or 512 728-3772
5		or 512 728-3772 342 08 08 075
5	Website: support.euro.dell.com	
nternational Access Code: 00	Website: support.euro.dell.com Support	342 08 08 075
nternational Access Code: 00	Website: support.euro.dell.com Support Home/Small Business Sales	342 08 08 075 +32 (0)2 713 15 96
nternational Access Code: 00	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81
nternational Access Code: 00 country Code: 352	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82
nternational Access Code: 00 Country Code: 352	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105
nternational Access Code: 00 Country Code: 352 Aacao	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xlamen, China)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910
nternational Access Code: 00 Country Code: 352 Macao	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105
nternational Access Code: 00 Country Code: 352 Macao	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115
nternational Access Code: 00 country Code: 352 nacao country Code: 853 nalaysia (Penang)	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xlamen, China) Transaction Sales (Xlamen, China) Website: support.ap.dell.com Technical Support (XPS)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784
nternational Access Code: 00 country Code: 352 Aacao Country Code: 853 Aalaysia (Penang)	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xlamen, China) Transaction Sales (Xlamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 880 193
Acao Country Code: 352 Aacao Country Code: 853 Aalaysia (Penang) nternational Access Code: 00	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xlamen, China) Transaction Sales (Xlamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 881 306
Anternational Access Code: 00 Country Code: 352 Aacao Country Code: 853 Aalaysia (Penang) International Access Code: 00 Country Code: 60	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 Ioll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386
International Access Code: 00 Sountry Code: 352 Aacao Sountry Code: 853 Aalaysia (Penang) International Access Code: 00 Sountry Code: 60	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xlamen, China) Transaction Sales (Xlamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 881 306
International Access Code: 00 ountry Code: 352 Jacao ountry Code: 853 Jalaysia (Penang) International Access Code: 00 ountry Code: 60	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 Ioll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 386
nternational Access Code: 00 ountry Code: 352 lacao ountry Code: 853 lalaysia (Penang) nternational Access Code: 00 ountry Code: 60	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 Ioll-free: 1800 885 784 toll-free: 1 800 880 193 toll-free: 1 800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306
International Access Code: 00 Sountry Code: 352 Aacao Sountry Code: 853 Aalaysia (Penang) International Access Code: 00 Sountry Code: 60 Sity Code: 4	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dell Precision, Approximation, and Electronics and Accessories) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 0 101-free: 1800 885 784 toll-free: 1 800 881 306 toll-free: 1 800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306
International Access Code: 00 Country Code: 352 Wacao Country Code: 853 Walaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 0 101-free: 1800 885 784 toll-free: 1 800 881 306 toll-free: 1 800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306 toll-free: 1800 881 306
uxembourg International Access Code: 00 Country Code: 352 Macao Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Mexico International Access Code: 00 Country Code: 52	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (XPS) Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 10l-free: 1800 885 784 toll-free: 1 800 881 306 toll-free: 1 800 888 702 toll-free: 1 800 888 703 toll-free: 1 800 888 202 toll-free: 1 800 888 203 toll-free: 1 800 888 203
International Access Code: 00 Country Code: 352 Aacao Country Code: 853 Aalaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Aexico International Access Code: 00	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 881 306 toll-free: 1 800 883 202 toll-free: 1 800 888 213 001-877-384-8979 or 001-877-269-3383 50-81-8800
International Access Code: 00 Country Code: 352 Macao Country Code: 853 Malaysia (Penang) International Access Code: 00 Country Code: 60 City Code: 4 Mexico International Access Code: 00	Website: support.euro.dell.com Support Home/Small Business Sales Corporate Sales Customer Care Fax Technical Support Customer Service (Xiamen, China) Transaction Sales (Xiamen, China) Website: support.ap.dell.com Technical Support (Dell Precision, OptiPlex, and Latitude) Technical Support (Dimension, Inspiron, and Electronics and Accessories) Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault) Customer Care Transaction Sales Corporate Sales E-mail: la-techsupport@dell.com Customer Technical Support	342 08 08 075 +32 (0)2 713 15 96 26 25 77 81 +32 (0)2 481 91 19 26 25 77 82 toll-free: 0800 105 34 160 910 29 693 115 toll-free: 1800 885 784 toll-free: 1 800 881 306 toll-free: 1 800 881 306 toll-free: 1 800 881 306 toll-free: 1 800 882 202 toll-free: 1 800 882 413 001-877-384-8979 or 001-877-269-3383

		50-81-8800
	Main	or 01-800-888-3355
Montserrat	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	E-mail: la-techsupport@dell.com	
	General Support	001-800-882-1519
Netherlands (Amsterdam)	Website: support.euro.dell.com	
International Access Code: 00	Technical Support for XPS	020 674 45 94
	Technical Support for all other Dell computers	020 674 45 00
Country Code: 31	Technical Support Fax Home/Small Business Customer Care	020 674 47 66 020 674 42 00
City Code: 20	Relational Customer Care	020 674 4325
0.1, 0000.20	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
International Access Code: 00	Technical Support (XPS)	toll-free: 0800 335 540
Country Code: 64	General Support	0800 441 567
Nicaragua	E-mail: la-techsupport@dell.com	
	General Support	001-800-220-1377
Norway (Lysaker)	Website: support.euro.dell.com	001 000 220 1377
(Lysaker)	Technical Support for XPS	815 35 043
International Access Code: 00	Technical Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
Country Code: 47	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	E-mail: la-techsupport@dell.com	
	General Support	001-800-507-1264
Peru	E-mail: la-techsupport@dell.com	
	General Support	0800-50-669
Poland (Warsaw)	Website: support.euro.dell.com	
	E-mail: pl_support_tech@dell.com	
International Access Code: 011	Customer Service Phone	57 95 700
Country Code: 48	Customer Care	57 95 999
	Sales	57 95 999
City Code: 22	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal	Website: support.euro.dell.com	
International Access Code: 00	Technical Support	707200149
International Access Code: 00		
Country Code: 351	Customer Care	800 300 413
-	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	E-mail: la-techsupport@dell.com	
	General Support	1-877-537-3355
St. Kitts and Nevis	Website: www.dell.com/kn	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
St. Lucia	Website: www.dell.com/lc	
	E-mail: la-techsupport@dell.com	
	General Support	1-866-464-4352
St. Vincent and the Grenadines	Website: www.dell.com/vc	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-464-4353
Singapore (Singapore)	NOTE: The phone numbers in this section should be	
	called from within Singapore or Malaysia only.	
International Access Code: 005	Website: support.ap.dell.com	
Country Code: 65	Technical Support (XPS)	toll-free: 1800 394 7464
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1 800 394 7430 (option 6)

	Transaction Sales	toll-free: 1 800 394 7412	
	Corporate Sales	toll-free: 1 800 394 7419	
Slovakia (Prague)	Website: support.euro.dell.com		
	E-mail: czech_dell@dell.com		
nternational Access Code: 00	Technical Support	02 5441 5727	
Country Code: 421	Customer Care	420 22537 2707	
	Fax	02 5441 8328	
	Tech Fax	02 5441 8328	
	Switchboard (Sales)	02 5441 7585	
South Africa (Johannesburg)	Website: support.euro.dell.com		
South Arrice (Sonarinesburg)	E-mail: dell_za_support@dell.com		
nternational Access Code:		011 700 7712	
	Gold Queue	011 709 7713	
9/091	Technical Support	011 709 7710	
	Customer Care	011 709 7707	
Country Code: 27	Sales	011 709 7700	
City Code, 11	Fax	011 706 0495	
City Code: 11	Switchboard	011 709 7700	
Southeast Asian and Pacific ountries	Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810	
pain (Madrid)	Website: support.euro.dell.com		
	Home and Small Business		
nternational Access Code: 00	Technical Support	902 100 130	
		902 118 540	
Country Code: 34	Customer Care		
Situ Codo: 01	Sales	902 118 541	
City Code: 91	Switchboard	902 118 541	
	Fax	902 118 539	
	Corporate		
	Technical Support	902 100 130	
	Customer Care	902 115 236	
	Switchboard	91 722 92 00	
	Fax	91 722 95 83	
Sweden (Upplands Vasby)	Website: support.euro.dell.com		
	Technical Support for XPS	0771 340 340	
nternational Access Code: 00	Technical Support for all other Dell products	08 590 05 199	
Country Code: 46	Relational Customer Care	08 590 05 642	
	Home/Small Business Customer Care	08 587 70 527	
City Code: 8	Employee Purchase Program (EPP) Support	020 140 14 44	
	Technical Support Fax	08 590 05 594	
	Sales	08 590 05 185	
Switzerland (Geneva)	Website: support.euro.dell.com		
	E-mail: Tech_support_central_Europe@dell.com		
nternational Access Code: 00	Technical Support for XPS	0848 33 88 57	
Country Code: 41	Technical Support (Home and Small Business) for all other Dell products	0844 811 411	
Country Code: 41	Technical Support (Corporate)	0844 822 844	
City Code: 22	Customer Care (Home and Small Business)	0848 802 202	
Ny 0000. 22	Customer Care (Corporate)		
		0848 821 721	
	Fax	022 799 01 90	
	Switchboard	022 799 01 01	
aiwan	Website: support.ap.dell.com	<u> </u>	
nternational Access Code: 002	E-mail: ap_support@dell.com	<u> </u>	
nternational access code: 002	Technical Support (XPS)	toll-free: 0080 186 3085	
Country Code: 886	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 0080 186 1011	
	Technical Support (servers and storage)	toll-free: 0080 160 1256	
	Customer Care	toll-free: 0080 160 1250	
		(option 5)	
	Transaction Sales	toll-free: 0080 165 1228	
	Corporate Sales	toll-free: 0080 165 1227	
hailand	Website: support.ap.dell.com		
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07	
nternational Access Code: 001	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09	
Country Codo: 44		toll-free: 1800 006 007	
country Code: 66	Customer Care	(option 7)	
	Corporate Sales	toll-free: 1800 006 009	
	Transaction Sales	toll-free: 1800 006 006	
rinidad/Tobago	Website: www.dell.com/tt		
		1	
	E-mail: la-techsupport@dell.com		
	General Support	toll-free: 1-888-799-5908	
	Website: www.dell.com/tc	<u> </u>	
urks and Caicos Islands	E-mail: la-techsupport@dell.com	<u> </u>	
	General Support	toll-free: 1-877-441-4735	
U.K. (Bracknell)	Website: support.euro.dell.com		

	E-mail: dell_direct_support@dell.com		
International Access Code: 00	Customer Care website: support.euro.dell.com/uk/en/ECare/Form/Home.asp		
Country Code: 44	Sales		
City Code: 1344	Home and Small Business Sales	0870 907 4000	
City Code: 1344	Corporate/Public Sector Sales	01344 860 456	
	Customer Care		
	Home and Small Business Customer Care	0870 906 0010	
	Corporate Customer Care	01344 373 185	
	Preferred Accounts (500–5000 employees)	0870 906 0010	
	Global Accounts Customer Care	01344 373 186	
	Central Government Customer Care	01344 373 193	
	Local Government & Education Customer Care	01344 373 199	
	Health Customer Care	01344 373 194	
	Technical Support		
	Technical Support for XPS computers only	0870 366 4180	
	Technical Support (Corporate/PreferredAccounts/PCA [1000+ employees])	0870 908 0500	
	Technical Support for all other products	0870 353 0800	
	General		
	Home and Small Business Fax	0870 907 4006	
Jruguay	Website: www.dell.com/uy		
	E-mail: la-techsupport@dell.com		
	General Support	toll-free: 000-413-598-2521	
J.S.A. (Austin, Texas)	Automated Order-Status Service	toll-free: 1-800-433-9014	
	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362	
nternational Access Code: 011	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free 1-877-459-7298	
Country Code: 1	Americas Consumer XPS support	toll-free: 1-800-232-8544	
	Consumer (Home and Home Office) Support for all other Dell products	toll-free: 1-800-624-9896	
	Customer Service	toll-free: 1-800-624-9897	
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133	
	Financial Services website: www.dellfinancialservices.com		
	Financial Services (lease/loans)	toll-free: 1-877-577-3355	
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210	
	Business	101111001110002002210	
	Customer Service and Support	toll-free: 1-800-456-3355	
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133	
		toll-free: 1-800-843-8133	
	Support for printers, projectors, PDAs, and MP3 players	1011-1166: 1-877-439-7298	
	Public (government, education, and healthcare)		
	Customer Service and Support	toll-free: 1-800-456-3355	
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133	
	Dell Sales	toll-free: 1-800-289-3355	
		or toll-free: 1-800-879-3355	
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561	
	Software and Peripherals Sales	toll-free: 1-800-671-3355	
	Spare Parts Sales	toll-free: 1-800-357-3355	
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618	
	Fax	toll-free: 1-800-727-8320	
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY	
J.S. Virgin Islands	E-mail: la-techsupport@dell.com	(1-877-335-5889)	
		tall from 1 977 700 4240	
(000711010	General Support	toll-free: 1-877-702-4360	
/enezuela	Website: www.dell.com/ve		
	E-mail: la-techsupport@dell.com		

Your Monitor Set-up Guide

To view PDF files (files with an extension of .pdf), click the document title. To save PDF files (files with an extension of .pdf) to your hard drive, right-click the document title, click **Save Target As** in Microsoft® Internet Explorer or **Save Link As** in Netscape Navigator, and then specify a location on your hard drive to which you want to save the files.

<u>Setup Guide</u> (.pdf)

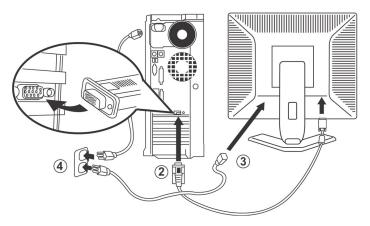
NOTES: PDF files require Adobe® Acrobat® Reader®, which can be downloaded from the Adobe website at www.adobe.com . To view a PDF file, launch Acrobat Reader. Then click File→ Open and select the PDF file.

Using the OSD Dell™ E177FP Flat Panel Monitor User's Guide

- Connecting Your Monitor
- Using the Front Panel Buttons
- Using the OSD
- Using the Dell[™] Soundbar (Optional)

Connecting Your Monitor

A CAUTION: Before you begin any of the procedures in this section, follow the Safety Instruction.

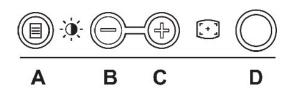


- Turn off your computer and unplug its power cable.
 Connect the blue (analog D-sub) display connector cable to the corresponding video port on the back of your computer. (The graphic is for illustration only. System appearance may vary).
 Connect the power cable for your display to the power port on the back of the display.
 Plug the power cables of your computer and your display into a nearby outlet. Your monitor is equipped with an automatic power supply for a voltage range from 100 to 240 Volt at a frequency of 50/60 Hz. Be sure that your local power is within the supported range. If you are unsure, ask your electricity supplier.
 Turn on your display and computer.

If your monitor displays an image, installation is complete. If it does not display an image, see Troubleshooting.

Using the Front Panel Buttons

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they change.



The following table describes the front panel buttons:



	Brightness/Contrast Hot Key	
	, ,	
B C		Use these buttons to adjust (decrease/increase ranges) items in the OSD. NOTE: You can activate automatic scroll feature by pressing and holding either + or - button.
	- and + buttons	
с	E	Use this button to activate automatic setup and adjustment. The following dialog will appear on screen as the monitor self-adjus input: Auto Adjust In Progress
	Auto Adjust	Auto Adjustment button allows the monitor to self-adjust to the incoming video signal. After using 'Auto Adjustment', you car monitor by using the 'Pixel Clock' and 'Phase' controls in the OSD.
		NOTE: Auto Adjust will not occur if you press the button while there are no active video input signals, or attached cables.
D		The green LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode.
		The Power button turns the monitor on and off.
	Power Button & Indicator	

On Screen Menu/Display (OSD)

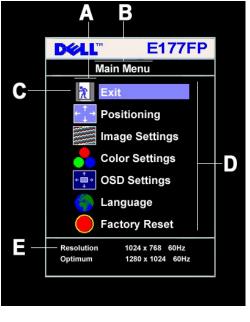
Direct-Access Functions

Function	Adjustment Method
Auto adjustment	Use this button to activate automatic setup and adjustment. The following dialog will appear on screen as the monitor self-adjusts to the current input:
	Auto Adjust In Progress
	Auto Adjustment Dutton allows the monitor to self-adjust to the incoming video signal. After using 'Auto Adjustment', you can further tune your monitor by using the 'Pixel Clock' and 'Phase' controls in the OSD.
	NOTE: Auto Adjust will not occur if you press the button while there are no active video input signals, or attached cables
Brightness / Contrast	With the menu off, press button to display the 'Brightness' and 'Contrast' adjustment menu.
Brightness/Contrast	The 'Brightness' function adjusts the luminance of the flat panel.
Exit 🔭	Adjust 'Brightness' first, then adjust 'Contrast' only if further adjustment is necessary.
Brightness 75	" +" increase 'brightness' " - "decrease 'brightness'
Contrast	The 'Contrast' function adjusts the degree of difference between darkness and lightness on the display screen.
75	"+" increase the 'contrast' "-" decrease the 'contrast'

Using the OSD

Accessing the Menu System

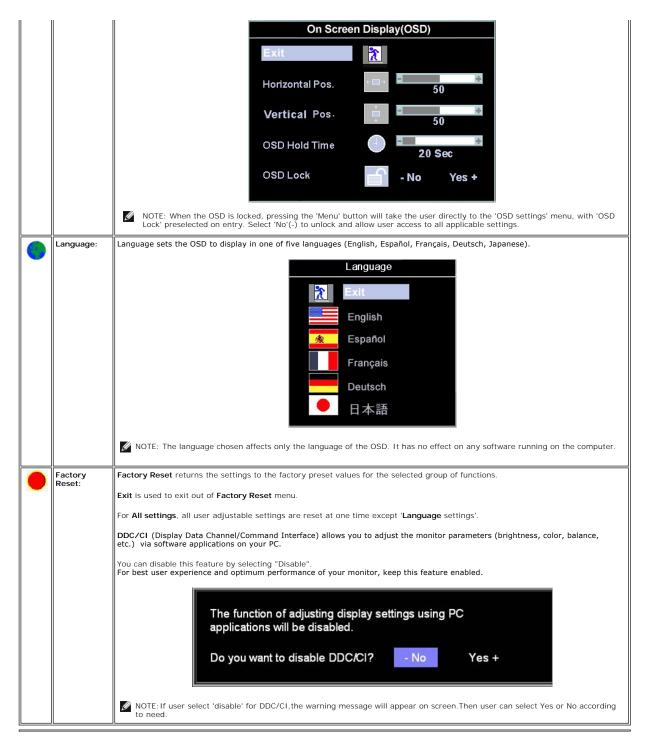
1. With the menu off, press the 'MENU' button to open the OSD system and display the main features menu.



- Main Menu c Menu icon Function icons в Α D Sub-Menu name Е Resolution
- Press the and + buttons to move between the function icons. As you move from one icon to another, the function name is highlighted to reflect the function or group of functions (sub-menus) represented by that icon. See the table below for a complete list of all the functions available for the monitor.
 Press the 'MENU' button once to activate the highlighted function. Press -/+ to select the desired parameter, press menu to enter the slidebar then use the and + buttons, according to the indicators on the menu, to make your changes.
 Press the 'Menu' button once to return to the main menu to select another function or press the 'Menu' button two or three times to exit from the OSD.

Icon	Menu Name and Sub- menus	Description		
R	EXIT	This is used to exit out of the Main Menu.		
L^	Positioning:	'Positioning' moves the viewing area around on the monitor screen.		
		When making changes to either the Horizontal or Vertical settings, no changes will occur to the size of the viewing area; the image will simply be shifted in response to your selection/change.		
		Minimum is '0' (-). Maximum is '100' (+).		
		Positioning Exit Horizontal ← → 50 Vertical 1 50		
	Image settings:			
	g			
	Auto Adjust	Even though your computer system can recognize your new flat panel monitor on startup, the 'Auto Adjustment' function will optimize the display settings for use with your particular setup.		
		NOTE: In most cases, 'Auto Adjust' will produce the best image for your configuration; this function can be directly access via Auto Adjustment 🕒 hotkey.		
<u>}}</u>		The Phase and Pixel Clock adjustments allow you to more closely adjust your monitor to your preference. These settings are accessed through the main OSD menu, by selecting Image Settings.		
		Use the - and + buttons to adjust away interference. Minimum: 0 \sim Maximum: 100		

	Phase	If satisfactory results are not obtained using the Phase adjustment, use the Pixel Clock'adjustment and then use 'Phase' again.		
		Image Settings		
		Auto Adjust will produce best image		
		Exit X		
		Auto Adjust Press Menu		
		Pixel Clock → 50		
		Phase 50		
		NOTE: This function may change the width of the display image. Use the 'Horizontal' function of the 'Position' menu to center the display image on the screen.		
-	Color Settings:	Adjusts the color temperature and saturation.		
		Color Settings		
		Normal Preset		
		Blue Preset		
		Red Preset		
		User Preset Exit 🕅		
		Red - 100		
		Green - 100		
		Blue 100		
li i	Normal Preset	Selected to obtain the default (factory) color settings.		
	Blue Preset	This color setting gives a bluish tint and is used for text-based applications such as spreadsheets, programming, text editors, and so on.		
	Red Preset	This color setting gives a reddish tint and is used for color-intensive applications such as photograph image editing, multimedia, movies, and so on.		
	User Preset	Use the +/- buttons to increase or decrease each of the three colors (R, G, B) independently, in single digit increments, from '0' to '100'.		
		NOTE: 'Color temperature' is a measure of the 'warmth' of the image colors (red/green/blue). The two available presets ('Blue' and 'Red') favor blue and red accordingly. Select each one to see how each range suits your eye; or utilize the 'User Preset' option to customize the color settings to your exact choice.		
	OSD Settings:	Each time the OSD opens, it displays in the same location on the screen. 'OSD Settings' (horizontal/vertical) provides control over this location.		
← □ →	Horizontal Position	- and + buttons move OSD to the left and right.		
↑ ↓	Vertical Position	- and + buttons move OSD down and up.		
0	OSD Hold Time:	The OSD stays active for as long as it is in use. 'OSD Hold Time': Sets the length of time the OSD will remain active after the last time you pressed a button. Use the - and + buttons to adjust the slider in 5 second increments, from 5 to 60 seconds.		
		MOTE: Default 'OSD hold time' is 20 seconds.		
	OSD Lock	Controls user access to adjustments. When 'Yes' (+) is selected, no user adjustments are allowed. All buttons, except Menu, are locked.		
		All buttons can be locked or unlocked. Press the 'Menu' button for over 15 seconds to unlock the OSD menu.		



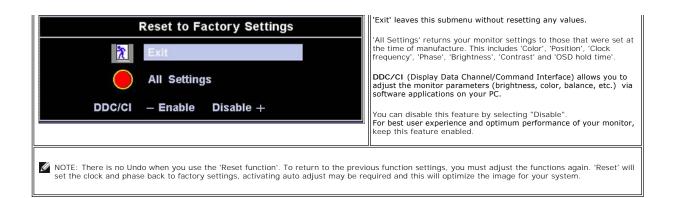
Automatic Save

With the OSD open, if you make an adjustment and then either proceed to another menu, or exit the OSD, the monitor automatically saves any adjustments you have made. If you make an adjustment and then wait for the OSD to disappear the adjustment will also be saved.

Reset Functions

_

Factory Preset Restoration



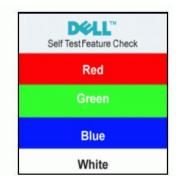
OSD Warning Messages

A warning message may appear on the screen indicating that the monitor is out of sync.

Cannot Display This Video Mode Optimum resolution 1280 X 1024 60Hz

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See <u>Specifications</u> for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1280 X 1024 @ 60Hz.

💋 NOTE: The floating 'Dell - self-test Feature Check' dialog will appear on-screen if the monitor cannot sense a video signal.



Occasionally, no warning message appears, but the screen is blank. This could also indicate that the monitor is not synchronizing with the computer.

See Troubleshooting for more information.

Using the Dell[™] Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell Flat Panel Displays. The Soundbar has a rotary volume and on/off control to adjust the overall system level, a blue LED for power indication, and two audio headset jacks.



1. Headphone connectors

- 2. Power indicator
- 3. Power/Volume control

Soundbar Attachment to the Monitor



- 1. Working from the rear of the monitor, attach the Soundbar aligning the two slots with the two tabs along the bottom rear of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Connect the Soundbar with the power brick.
- 4. Plug the power cables of the power brick into a nearby outlet.
- 5. Insert the lime-green mini stereo plug from the rear of the Soundbar into the computer's audio output jack.
- MOTE: Soundbar Power Connector 12V DC output is for optional Dell Soundbar only.
- O NOTICE: Do not use with any device other than Dell Soundbar.

Product Specific Problems Dell™ E177FP Flat Panel Monitor User's Guide

- Monitor Specific Troubleshooting
- Common Problems
- Product Specific Problems

ACAUTION: Before you begin any of the procedures in this section, follow the Safety Instruction.

Monitor Specific Troubleshooting

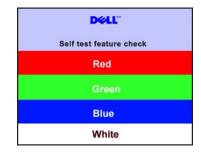
Self-Test Feature Check (STFC)

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

 Turn off both your computer and the monitor.
 Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove the Analog (blue connector) cables from the back of computer.

3. Turn on the monitor.

The floating 'Dell™ - Self-Test Feature Check' dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



This box also appears during normal system operation if the video cable becomes disconnected or damaged.
 Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system; your monitor is functioning properly.

OSD Warning Messages

For OSD-related issues, see OSD Warning Messages

Common Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS WHAT YOU EXPERIENCE		POSSIBLE SOLUTIONS	
No Video/ Power LED off	No picture, monitor is dead	Check connection integrity at both ends of the video cable Electric outlet verification Ensure power button depressed fully	
No Video/ Power LED on	No picture or no brightness	Increase brightness & contrast controls Perform monitor self-test feature check Check for bent or broken pins	
Poor Focus	Picture is fuzzy, blurry or ghosting	Press Auto Adjust button Adjust Phase and Clock controls through OSD Eliminate video extension cables Perform monitor reset Lower video resolution or increase font size	
Shaky/Jittery Video	Wavy picture or fine movement	1 Press Auto Adjust button	

		 Adjust Phase and Clock controls through OSD Perform monitor reset Check environmental factors Relocate and test in another room
Missing Pixels	LCD screen has spots	 Cycle power on-off These are pixels that are permanently off and is a natural defect that occurs in LCD technology
Stuck-on Pixels	LCD screen has bright spots	 Cycle power on-off These are pixels that are permanently on and is a natural defect that occurs in LCD technology
Brightness Problems	Picture too dim or too bright	Perform monitor reset on "All Settings" Press Auto Adjust button Adjust brightness & contrast controls
Geometric Distortion	Screen not centered correctly	Perform monitor reset on "Position Settings Only" Press auto-adjust button Adjust the centering controls Ensure monitor is in proper video mode
Horizontal/Vertical Lines	Screen has one or more lines	 Perform monitor reset on "All Settings" Press Auto Adjust button Adjust Phase and Clock controls via OSD Perform monitor self-test feature check and determine if these lines are also in self-test mode Check for bent or broken pins
Sync Problems	Screen is scrambled or appears torn	 Perform monitor reset on "All Settings" Press Auto Adjust button Adjust Phase and Clock controls via OSD Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode Check for bent or broken pins Boot up in the "safe mode"
LCD Scratched	Screen has scratches or smudges	 Turn monitor off and clean the screen For cleaning instruction, see <u>Caring for your Monitor</u>.
Safety Related Issues	Visible signs of smoke or sparks	1 Do not perform any troubleshooting steps 1 Monitor needs to be replaced
Intermittent Problems	Monitor malfunctions on & off	 Ensure monitor is in proper video mode Ensure video cable connection to computer and to the flat panel is secure Perform monitor reset on "All Settings" Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode
Missing Color	Picture missing color	 Perform monitor self-test feature check Check connection integrity at both end of the video cable Check for bent or broken pins
Wrong Color	Picture color not good	Change the color to "User Preset" Adjust R/G/B value of "User Preset"

Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE		
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	1 Perform monitor reset on "All Settings"	
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	1 Turn the monitor off and unplug the power cord and then plug back and power on	
The monitor will not go into power saving mode.	No picture, the LED light is green. When press "+", "-" or "Menu" key, the message " No input	Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set both Audio/Video to " off " state.	

	signal " will appear.	
No Input Signal when user controls pressed	No picture, the LED light is green. "Hen press "+", "-" or "Menu" key, the message " No input signal " will appear.	 Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard. Check whether the signal cable is plugged in and seated properly. Re-plug the signal cable if necessary. Re-boot the computer or video player.
OSD Lock	All buttons are locked except the "menu" button. No user adjustments are allowed.	1 Press the "menu" button for over 15 seconds to unlock the OSD menu.

Using Your Monitor Stand DelIT E177FP Flat Panel Monitor User's Guide

- Attaching the Stand
- Organizing Your Cables
- Using the Tilt
- Removing the Stand

Attaching the Stand

MOTE: Stand is detached when the monitor is shipped from the factory.



1. Place the stand on a flat surface.

2. Fit the groove on the back of the monitor onto the two teeth of the upper stand.

3. Lower the monitor so that the monitor mounting area snaps on/locks to the stand.

Organizing Your Cables

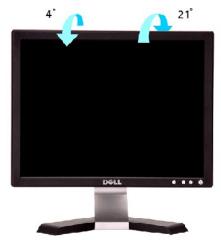


After attaching all necessary cables to your monitor and computer, (See <u>Connecting Your Monitor</u> for cable attachment,) use the cable holder to neatly organize all cables as shown above.

Using the Tilt

Tilt

With the built-in pedestal, you can tilt the monitor for the most comfortable viewing angle.



Removing the Stand

After placing the monitor panel on a soft cloth or cushion, press and hold the LCD removal button, and then remove the stand.



🜠 NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.